

# Client Relationship Manager

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Established in 1996, TeksMed Services Inc. is a leading disability and claims management firm, offering employers across Canada a complete solution to workplace injury and short term disability management. Our team of experts have devised processes and methods that effectively reduce wage loss and claim costs by helping ill and injured workers maximize their work potential. We focus on ability, not disability, provide fast, world-class health care, and assist in establishing an early and safe return to work. TeksMed is committed to helping Canada work!

#### Position overview:

TeksMed is looking for a dynamic individual to join our team in Chilliwack, BC as a Client Relationship Manager. The Client Relationship Manager (CRM) reports directly to the VP of Client Relations. The daily responsibilities include managing the assigned client portfolio and ensuring that client satisfaction and retention are important priorities. A primary focus is to maintain a positive client relationship with continued communication and correspondence via email, telephone, or in person visits. The CRM will have a full overview of accounts and provide regularly scheduled reports.

If you think you have what it takes to join our team, a potential career opportunity awaits you!

### Qualifications:

- Post secondary education or equivalent relevant experience
- Ability to source, interpret and present data in a comprehensive way
- Excellent verbal and written communication skills
- Excellent presentation skills
- Strong time management and organizational skills
- Demonstrated computer software skills and strong knowledge of Microsoft Office suite
- Knowledge of Occupational Health and Safety principles is an asset
- Knowledge of workers' compensation principles is an asset
- Ability to work independently and as a part of a team
- Willingness to travel frequently
- Must have valid driver's license

## What can we offer to you?

- Competitive salary
- Two weeks paid vacation
- Generous benefits and RRSP matching program
- Company laptop and cell phone
- Growth opportunities
- Tuition reimbursement for furthering relevant education
- A great working atmosphere

#### How to apply:

If you meet the criteria and would like to apply, please visit: <a href="http://www.teksmed.com/careers.html">http://www.teksmed.com/careers.html</a>
You will be asked to answer a few questions and upload your resume. We will be contacting qualified candidates directly.