

FOR A BETTER UNDERSTANDING OF OUR COMMITMENT TO HELPING OUR CLIENTS REDUCE COSTS, WE ARE HAPPY TO BRING YOU 3 CASE STUDIES OF HOW DMS BY TEKSMED SERVICES INC WORKS.

**CASE
STUDY
#1**

An employee was unable to continue working in any capacity due to anxiety and depression. It was anticipated that he would be unable to work for a minimum of 3 months.

At the time TeksMed received the notification of disability, the employee had a 6 week wait for a consultation with a psychiatrist. TeksMed was able to utilize its medical network and have a mobile crisis centre go to the employee's home to assess him and have him seen by a psychiatrist the following week.

With TeksMed's intervention, the employee quickly received optimum care and treatment from an appropriate specialist. **The employee was able to return to work after receiving just 6 weeks of benefits.** Had TeksMed not been involved, the claim might have been paid for at least 3 months, with little care or attention to his condition.

**CASE
STUDY
#2**

An employee was injured when he was involved in a dirt biking accident, preventing him from working in any capacity.

TeksMed expedited a MRI scan in one day for this employee whereas he would have normally waited up to 6 months. The MRI led to a definitive diagnosis of a complete tear of the anterior cruciate ligament (ACL) and the employee was referred to an orthopaedic surgeon. The consultation with the surgeon confirmed that an ACL reconstruction surgery would be necessary in order for him to recover and return to work. **TeksMed booked the appointment and the surgery was completed in 7 days.**

As TeksMed was able to have an MRI scan together with a referral to a surgeon and the actual surgery carried out within 7 days, benefits were only paid for a total of 6 weeks. Had TeksMed not been involved, benefits would have been payable for the maximum period which in this case was 17 weeks and it's likely the worker would still have been waiting for a specialist referral and surgery.

**CASE
STUDY
#3**

An employee had been diagnosed with a fracture and was directed to be off work for 8 weeks. The employee expressed to TeksMed that he did not feel like he was getting any better and in fact, he is not even sure what caused the fracture. He did not have a family doctor so he was only assessed by a physician at the hospital. The worker advised us that a bone scan was recommended to rule out osteoporosis, but nothing was done to book the appointment.

TeksMed arranged an independent assessment in order to assess the employee's inability to work and to help facilitate his referral for a bone scan. **Following his appointment, not only was he given the referral for the bone scan, he was also cleared to return to work on modified duties immediately to assist with his recovery and rehabilitation.**

With TeksMed's quick intervention, not only did the employee get the expedited health care he needed, but he was also able to return to work quicker and earn his full wages. Given the proactive approach taken there was only a total of 2 weeks of benefits paid as opposed to 8 weeks initially indicated.