

CANADIAN WORKERS' COMPENSATION DIGEST

Volume 5 Issue 1



7 ESSENTIAL TIPS FOR HANDLING HAZARDOUS CHEMICALS

In the realm of handling hazardous chemicals, prioritizing safety is crucial. | 4

EMPLOYERS: DUTY TO COOPERATE AND DUTY TO MAINTAIN EMPLOYMENT

The duty to cooperate mandates collaboration between workers, employers, and WorkSafeBC to identify suitable work post-injury. | 6

IMPLEMENTATION OF MEASURES REGARDING SEXUAL HARASSMENT IN THE WORKPLACE

Minister Jean Boulet announced the implementation of administrative measures on ending workplace sexual harassment. | 16



TABLE OF CONTENTS



3	Introduction
4	National - Canada
6	British Columbia
9	Alberta
10	Saskatchewan
11	Manitoba
12	Ontario
15	Quebec
18	New Brunswick
19	Nova Scotia
21	Prince Edward Island
22	Newfoundland & Labrador
23	Canadian Territories

INTRODUCTION/ABOUT TEKSMED

TeksMed Services Inc. is the leader in Canadian disability management, backed by over 30 years of success. We proactively manage occupational and non-occupational injuries and illnesses with personalized recover-at-work solutions, helping hundreds of employers with thousands of employees.

Inspired by a never-ending quest to be the best, TeksMed continues to set the standard and raise the bar for integrity, innovation and exceptional service.

TeksMed seeing the ability in disability.

Thousands of businesses across Canada trust us with their disability management. Call us and start saving money. Our program literally pays for itself! For more information on our services and contact information see the final section of this magazine.

ABOUT THE PUBLICATION

This is the seventeenth issue of our Canadian Workers' Compensation Digest. This magazine highlights prominent Canadian Workers' Compensation updates nationally and within each province/territory.

All content within this digest is sourced from third-party websites, which can be accessed by following the provided links.

NATIONAL - CANADA



7 Essential Tips For Handling Hazardous Chemicals

In the realm of handling hazardous chemicals, prioritizing safety is crucial. Jeff Adamson, an expert in environmental health and safety, shares key insights for safeguarding teams in such environments.

Adamson emphasizes delving beyond surface information, conducting analytical work, and implementing engineering controls to mitigate risks. Awareness of quantity limits, toxicity, and appropriate Personal Protective Equipment (PPE) usage are emphasized.

<https://www.thesafetymag.com/ca/topics/safety-and-ppe/7-essential-tips-for-handling-hazardous-chemicals/463181>

'Hard Hats to Helmets' Initiative Gains Momentum in Canadian Construction

Following a tragic pedestrian bridge collapse in Miami in 2018, construction company Structural Technologies VSL started the 'Hard Hats to Helmets' initiative to enhance head protection for workers. Matthew Hickey, leading the charge in Canada, notes the limited innovation in traditional hard hats despite traumatic brain injuries constituting 25% of construction-related fatalities. The initiative, gaining traction in the United States and Canada, urges industry-wide adoption to improve worker safety and prevent future tragedies immediately.

<https://www.thesafetymag.com/ca/topics/safety-and-ppe/hard-hats-to-helmets-initiative-gains-momentum-in-canadian-construction/461514>





NATIONAL - CANADA

Wildfire Smoke Prompts Union Call For Worker Protection

Recognizing the increasing severity of wildfire smoke, the Canadian Union of Public Employees (CUPE) has called on employers to take a proactive stance, urging them to prioritize the health and safety of their workers in the face of such environmental challenges.

Wildfire smoke is not limited to those in close proximity to the fire. CUPE noted that workers situated far from the actual wildfires can still experience the negative impacts of poor air quality, both indoors and outdoors. This widespread reach necessitates comprehensive protective measures for all workers, regardless of location.

<https://www.thesafetymag.com/ca/news/general/wildfire-smoke-prompts-union-call-for-worker-protection/457408>



Workplace Stress Is At An All-Time High: 9 Ways You Can Help

A recent survey by Statistics Canada reveals a continued increase in employee stress levels since the pandemic, affecting over 20% of Canadian workers. Key stressors include workload and work-life balance, exacerbated by factors like resource shortages and organizational changes. WSPS Workplace Mental Health Consultant Kelly Hultink emphasizes the cumulative impact of personal and work-related stressors. To mitigate stress, Hultink recommends fostering psychologically healthy workplaces, embracing flexible work hours, implementing effective change management, encouraging open communication, providing leadership training, reviewing workloads, creating opportunities for connection, prioritizing mental health and well-being, and connecting employees with community resources.

<https://www.wsps.ca/resource-hub/articles/workplace-stress-9-tips>

BRITISH COLUMBIA

Employers: Duty To Cooperate And Duty To Maintain Employment

Effective January 1, 2024, British Columbia's Bill 41 will introduce a legal duty to cooperate and a duty to maintain employment for employers and workers to facilitate a timely and safe return to work for injured workers.

The duty to cooperate mandates collaboration between workers, employers, and WorkSafeBC to identify suitable work post-injury. Some employers (with 20 or more workers) are obligated to maintain an injured worker's employment if employed for at least a year before the injury. Provisions apply to claims up to two years before the effective date for the duty to cooperate and six months for the duty to maintain employment. Employers must offer suitable work or make necessary accommodations. The legislation reinforces positive return-to-work practices and provides support and compliance mechanisms, including potential penalties for non-compliance.

<https://www.worksafebc.com/en/law-policy/workers-compensation-law/amendments/bill-41-amendments-to-the-workers-compensation-act/employers-duty-to-cooperate-duty-to-maintain-employment>

Changes to Personal Optional Protection Coverage Amounts in 2024

WorkSafeBC is adjusting coverage amounts for its Personal Optional Protection (POP) insurance plan, effective January 1, 2024. The changes are prompted by recent increases in British Columbia's minimum wage to ensure that individuals with POP insurance have sufficient coverage for income loss resulting from work-related injuries.

<https://www.worksafebc.com/en/about-us/news-events/announcements/2023/October/changes-personal-optional-protection-coverage-amounts-2024>



BRITISH COLUMBIA

WorkSafeBC Reminds Asbestos Abatement Employers And Workers About New Requirements Taking Effect January 1

Starting Jan. 1, 2024, asbestos abatement employers must be licensed to operate in B.C., and anyone performing asbestos abatement work must complete mandatory safety training and obtain a certificate.

WorkSafeBC is urging asbestos abatement employers and workers to act now, if they haven't already done so, to ensure they are licensed and certified before the new requirements come into effect on January 1.

<https://www.worksafebc.com/en/about-us/news-events/news-releases/2023/October/worksafebc-reminds-asbestos-abatement-employers-workers-about-new-requirements-taking-effect-January-1>



Slips, Trips, And Falls Are B.C.'s Costliest Workplace Incidents

WorkSafeBC is urging employers and workers to address the significant risk of slips, trips, and falls in the workplace, which accounts for approximately 20% of annual workplace injuries in British Columbia.

WorkSafeBC emphasizes the preventability of these incidents and recommends implementing risk management plans, including measures like securing electrical wires, ensuring proper storage, and selecting appropriate footwear. Winter conditions contribute to an 11% increase in such injuries.

<https://www.worksafebc.com/en/about-us/news-events/news-releases/2023/October/slips-trips-falls-are-bcs-costliest-workplace-incidents>

BRITISH COLUMBIA



Why Employers Need To Promote Carbon Monoxide Awareness

Technical Safety BC is urging outdoor experience providers, such as campgrounds and festival organizers, to prioritize safety regarding carbon monoxide exposure. While awareness campaigns often target the public, workplaces have a crucial role in protecting individuals from this colourless, odourless gas. Using fuel-burning appliances in enclosed spaces, like tents, poses a significant risk. The organization recommends using portable carbon monoxide detectors, emphasizing their importance in various settings.

<https://www.thesafetymag.com/ca/topics/safety-and-ppe/why-employers-need-to-promote-carbon-monoxide-awareness/456107>

2024 Premium Rates

WorkSafeBC announces that the average base premium rate for 2024 is 1.55% of employers' assessable payroll, which has been maintained at the same level since 2018. WorkSafeBC's strong financial results have enabled them to keep the average rate flat for 2024.

<https://www.worksafebc.com/en/insurance/know-coverage-costs/industry-premium-rates/2024-rates>

Enhancing Health & Safety Culture & Performance

The article emphasizes fostering a robust health and safety culture beyond meeting minimum program requirements. A positive culture prioritizes workers' well-being, foreseeing risks, and proactively preventing harm. It hinges on shared values across managers, supervisors, and workers, encouraging active engagement and ownership. Implementing risk controls showcases commitment, fostering a workplace that values health and safety.

<https://www.worksafebc.com/en/health-safety/create-manage/enhancing-culture-performance>



Alberta Invests \$10M To Support Workers With Disabilities

The Government of Alberta invested \$10 million to enhance inclusion and employment opportunities for individuals with disabilities. Allocated as part of Disability Employment Awareness Month, the funding aimed to provide tools and resources for Albertans with disabilities to acquire new skills and re-enter the workforce.

The initiative focused on fostering diversity and inclusion in the workforce throughout the year, supporting organizations that partnered with employers to recruit, retain, and promote workers with disabilities. The investment contributed to building more inclusive, diverse, and accessible workplaces in Alberta, emphasizing the value of individuals with disabilities in enriching businesses and creating a stronger community.

<https://www.thesafetymag.com/ca/topics/leadership-and-culture/alberta-invests-10m-to-support-workers-with-disabilities/464724>



SASKATCHEWAN

Amendments Introduced to The Workers' Compensation Act Will Provide Increased Cancer Coverage for Firefighters

Saskatchewan has expanded coverage for firefighters by amending The Workers' Compensation Act, 2013, introducing presumptive coverage for six additional types of cancer, making it the Canadian jurisdiction with the highest coverage at 22 types. The new coverage includes penile, pancreatic, thyroid, and laryngeal cancers, as well as soft tissue sarcoma and mesothelioma.

<https://www.wcbsask.com/news/amendments-introduced-workers-compensation-act-will-provide-increased-cancer-coverage>



WCB Announces 2024 Preliminary Average Premium Rate

The Saskatchewan Workers' Compensation Board (WCB) had proposed maintaining the 2024 average employer premium rate at \$1.28 per hundred dollars of payroll, the same as in 2023. This decision was driven by forecasting increased total costs offset by rising employer payroll. The WCB also shared details of its sufficiency policy, focusing on holding sufficient funds for long-term obligations.

<https://www.wcbsask.com/news/wcb-announces-2024-preliminary-average-premium-rate>

Change To The Claims Intake Process

The WCB enhanced its claims intake process, adopting a proactive approach to gather information early from all involved parties – the worker, employer, and care provider. As of October 16, 2023, WCB staff proactively contacted employers for information and engaged with workers and employers at the claim's onset, aiming for timely decisions and financial support to prevent unnecessary work disability.

<https://www.wcbsask.com/news/change-claims-intake-process>



MANITOBA

Workplace Illnesses Added to WCB List

The Workers Compensation Board of Manitoba introduced a groundbreaking list of 23 occupational illnesses, effective immediately, simplifying claims for affected workers. Diseases like mesothelioma and certain cancers linked to workplace exposure are now presumptively considered work-related. However, the Manitoba Federation of Labour (MFL) criticized the list for its omissions, arguing that it falls short of addressing numerous known workplace-related illnesses. Despite affirming the ongoing evolution of the list, the WCB spokesperson highlighted a commitment to monitoring scientific advancements for potential additions. Experts supported the initiative's acceleration of claim adjudication yet voiced concerns over excluded diseases backed by scientific consensus, urging alignment with other Canadian regions.

<https://www.winnipegfreepress.com/breakingnews/2023/09/01/workplace-illnesses-added-to-wcb-list>





WSIB Double Rebates For Smaller Businesses Extended

To assist smaller businesses in prioritizing health and safety, the Workplace Safety and Insurance Board (WSIB) extended additional incentives through the Health and Safety Excellence program until the end of 2024. This extension allowed businesses with up to 99 full-time employees to earn double rebates in 2023 and 2024, along with a \$1,000 contribution to their health and safety plans each year. The program connected businesses with approved providers to design plans based on 39 health and safety topics, earning rebates for each completed topic on WSIB premiums.

<https://canada.constructconnect.com/dcn/news/ohs/2023/10/wsib-double-rebates-for-smaller-businesses-extended>



WSIB Takes Next Step to Establish a New Head Office in London

The WSIB announced on September 28, 2023, the location of its new head office at 300 Tartan Drive in London, Ontario. Jeff Lang, President and CEO, expressed excitement about the move, emphasizing the organization's commitment to serving Ontario while establishing roots in the forest city. The new office will accommodate the existing London WSIB team and feature head office spaces, training facilities, meeting rooms, and collaboration spaces.

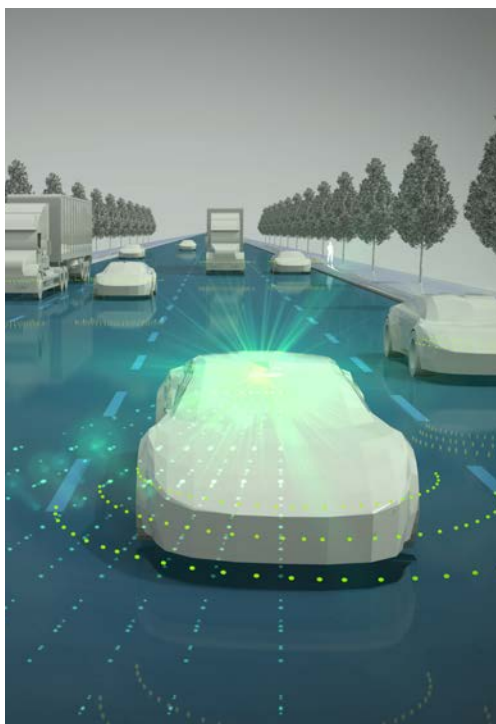
<https://www.wsib.ca/en/news-release/wsib-takes-next-step-establish-new-head-office-london>



Ontario Creates Canada's First Occupational Exposure Registry

Ontario established Canada's first Occupational Exposure Registry to address challenges in underreporting and underdiagnosis of occupational illnesses. The registry, set to launch in 2025, aims to track exposures, expedite diagnoses, and enhance compensation. Additionally, an Occupational Illness Leadership Table was formed to guide recommendations from the Occupational Disease Landscape Review report, focusing on workplace prevention and healthcare improvements.

<https://www.thesafetymag.com/ca/topics/government-and-public-sector/ontario-creates-canadas-first-occupational-exposure-registry/462613>



Propelling Autonomous Vehicle Technology to Improve Safety

Western University's Faculty of Electrical and Computer Engineering has developed Level 3 autonomous vehicles with advanced monitoring technology. The in-vehicle cameras track drivers' conditions by measuring pupil size, facial changes, and skin colour alterations. This real-time insight allows fleet managers to address concerning behaviour immediately, enhancing safety in workplace settings. The technology aligns with evolving global safety standards for driver monitoring systems, with plans in the US to prevent impaired driving by 2026 and Europe making it a safety standard for new car models by 2024.

<https://www.thesafetymag.com/ca/topics/technology/propelling-autonomous-vehicle-technology-to-improve-safety/456108>



ONTARIO

New Temporary Help Agency Licensing Requirements Are Coming: How Will This Impact Your Business?

The Ministry of Labour in Ontario is introducing licenses for temporary help agencies, aiming to curb illegal practices and exploitation of workers. With 2,300 agencies in operation, some were found violating employment rights, paying below minimum wage, and withholding passports. Effective January 1, 2024, agencies must be licensed, renewing annually, and providing \$25,000 for potential wage repayments. Employers are warned against using unlicensed agencies with a searchable online database facilitating verification. Health and safety consultant Jay Remsik advises employers to ensure proper training, site-specific training, and language-appropriate instruction when engaging temporary help agencies.

<https://www.wsps.ca/resource-hub/articles/temporary-help-agency-new-licensing>





The United Nations Presents The Public Service Award to the CNESST

On October 24, the Commission des normes, de l'équité, de la santé et de la sécurité du travail (CNESST) was honoured with the United Nations Prize for Public Service 2022 at the UN headquarters in New York. Recognized for its expertise in pay equity, CNESST shared the award with all Quebec public service personnel, solidifying Quebec's pioneering role in promoting fair and equitable working environments. During the visit, CNESST engaged in discussions on best practices and policies related to gender equality and occupational health and safety.

<https://www.cnesst.gouv.qc.ca/fr/salle-presse/communiqués/nations-unies-prix-fonction-publique-cnesst>



All Parties Benefit From Drafting a Voluntary Agreement!

CNESST introduced a new service to support voluntary agreements in addressing workplace disputes. With the power granted by the Act modernizing the occupational health and safety regime, CNESST offers flexible, impartial, and free assistance to facilitate consensus-based solutions between workers, employers, and organizations. This proactive approach aims to manage disagreements efficiently, promote positive relationships, and provide an alternative solution when parties contest CNESST decisions.

<https://www.cnesst.gouv.qc.ca/fr/salle-presse/communiqués/entente-volontaire>



New Obligations on Construction Sites From January 1, 2024

CNESST reminded employers, project managers, and workers that, as of January 1, 2024, mandatory training and certification are required for designated workers involved in participation mechanisms on construction sites. The training duration varies based on roles, and certificates are necessary for designated workers to fulfill their responsibilities. CNESST initiated an awareness campaign to inform stakeholders about these new obligations and the available training programs.

<https://www.cnesst.gouv.qc.ca/fr/salle-presse/communiqués/nouvelles-obligations-sur-chantiers-construction>



Implementation Of Measures Regarding Sexual Harassment And Sexual Assault In The Workplace

Minister Jean Boulet announced the implementation of administrative measures from the report on ending workplace sexual harassment. Among the 82 recommendations, 23 focus on administrative processes at CNESST. Over 90% are already in place or in progress in 2023, addressing hiring specialized advisors, continuous training, improved complaint processing, and institutional links. The report aims for a coherent legal framework, facilitating harm repair, reducing risks of secondary victimization, and promptly managing and eliminating risks in workplaces.

<https://www.cnesst.gouv.qc.ca/fr/salle-presse/communiqués/mesures-harcelement-agressions-sexuelles>



Psychological Health In The Workplace: The CNESST Improves Its Promotional Actions

CNESST has launched an initiative to promote psychological health in the workplace, in line with the Interministerial Mental Health Action Plan 2022-2026. Supported by a \$2,431,000 grant annually from the Ministry of Health and Social Services, the initiative involves hiring 18 full-time psychological health counsellors to focus on managing psychosocial risks. Advisors will provide information, resources, and tools to help workplaces address work-related psychosocial risks, including harassment, violence, and exposure to traumatic events. The advisors will conduct free promotional and awareness activities tailored to the needs of businesses, complementing interventions by prevention and inspection inspectors and partners.

<https://www.cnesst.gouv.qc.ca/fr/salle-presse/communiqués/santé-psychologique-dans-milieux-travail-cnesst>



NEW BRUNSWICK

New Supervisor Assessment Tool For Employers

WorkSafeNB launched the Supervisor Assessment Tool, a practical aid for employers to evaluate their supervisors' knowledge and competence in compliance with the Occupational Health and Safety Act.

The tool assisted in identifying knowledge gaps, allowing employers to develop action plans. WorkSafeNB emphasized the importance of maintaining team safety and provided free consultation services for employers needing assistance with assessments or action plans.

<https://www.worksafenb.ca/about-us/news-and-events/news/2023/supervisor-assessment-tool-launches/>



New Reporting Requirements For Financial Statements In 2024

Under the International Financial Reporting Standards for Insurance Contracts (IFRS 17), last year's financial statements experienced changes, notably an increase in balance sheet liabilities. However, these adjustments didn't impact the economic fundamentals of the workers' compensation system. WorkSafeNB maintained a long-term perspective for funding levels and assessment rates.

<https://www.worksafenb.ca/about-us/news-and-events/news/2023/new-reporting-requirements-for-financial-statements-in-2024/>

WorkSafeNB Releases 2024 Assessment Rates

WorkSafeNB reduced the average annual assessment rate for 2024 to \$1.18 per \$100 of assessable payroll, down from \$1.31 in 2023. This reduction, driven by fewer workplace accidents, improved rehabilitation, and a robust funding position of 147.7%, included a \$0.21 credit.

<https://www.worksafenb.ca/about-us/news-and-events/news/2023/worksafenb-releases-2024-assessment-rates/>

NOVA SCOTIA

Nova Scotia Launches Review Of Workers' Compensation

Nova Scotia sought input from residents to enhance its workers' compensation system and address workplace harassment. The Workers' Compensation Board (WCB) of Nova Scotia hadn't been reviewed since 2002 and fell behind in various aspects. The province, led by the Department of Labour, Skills, and Immigration, collaborated with an eight-member review committee to address the system's shortcomings. Concurrently, steps were taken to combat workplace harassment through public consultations, with gathered information used to develop rules for healthier and safer workplaces.

<https://www.thesafetymag.com/ca/topics/government-and-public-sector/nova-scotia-launches-review-of-workers-compensation/464271>



Nova Scotia Eases Regulations For Automated Flagger Assistance Devices

Nova Scotia implemented changes to the Motor Vehicle Act, simplifying the use of automated flagger assistance devices for construction and traffic control companies operating on roads and highways. Previously, companies had to seek approval from the Traffic Authority, but this requirement was eliminated, reducing bureaucratic hurdles. The move enhanced safety and efficiency in construction projects by allowing faster adoption of innovative traffic control technologies.

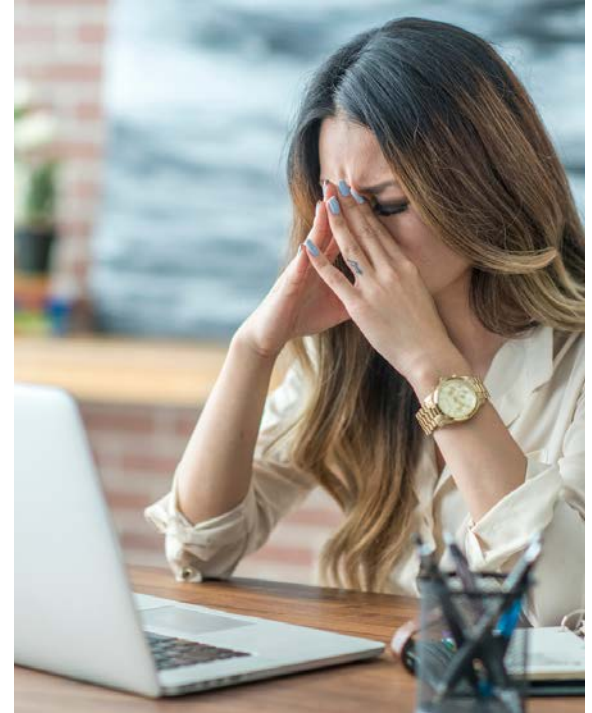
<https://www.thesafetymag.com/ca/topics/technology/nova-scotia-eases-regulations-for-automated-flagger-assistance-devices/462982>

NOVA SCOTIA

Government Announces Legislation To Include Gradual Onset Stress by September 1, 2024

The Nova Scotia government announced on October 13, 2023, that gradual onset stress would be compensable under the Workers' Compensation Act, effective from September 1, 2024. This expansion of workers' compensation coverage was a significant step towards recognizing and addressing work-related gradual onset stress. WCB Nova Scotia, in collaboration with the government, worked to implement the necessary processes, programs, and policies to adjudicate claims and support workers and employers in preventing and managing psychological injuries.

<https://www.wcb.ns.ca/About-Us/News-Room/News/Government-announces-legislation-to-include-gradual-onset-stress-by-September-1-2024-Oct-13-23.aspx>



WCB Announces 2024 Employer Assessment Rates

WCB Nova Scotia announced the stabilization of the average employer assessment rate for 2024 at \$2.65 per \$100 of assessable payroll. This decision was supported by a new rate framework designed to ensure a financially sustainable system and transparency for employers. The framework set clear parameters for potential changes to employer rates and recommended benefit changes based on the overall financial health of the system.

<https://www.wcb.ns.ca/About-Us/News-Room/News/WCB-announces-2024-employer-assessment-rates-Sept-1-23.aspx>

PRINCE EDWARD ISLAND

Workers Compensation Board Welcomes New CEO Dan Campbell

On September 5, 2023, Daniel M. Campbell assumed the role of Chief Executive Officer at the Workers Compensation Board (WCB) of PEI, succeeding Cheryl Paynter. Jim MacPhee, Chair of the Board of Directors, welcomed Campbell, praising his accomplished leadership and proven track record in strategic and financial management. Expressing his excitement, Campbell highlighted the significance of joining an organization directly linked to the well-being of Island workers and employers, especially considering his grandfather's role in founding the WCB in PEI.

<https://www.wcb.pe.ca/Information/NewsItem/754>



NEWFOUNDLAND & LABRADOR

WorkplaceNL Transitioning To New Financial System and Supplier Portal

On October 27, 2023, WorkplaceNL transitioned to a new Oracle Cloud Financials solution and Supplier Portal, affecting payment and invoicing options for vendors and healthcare providers.

<https://workplacenl.ca/article/workplacenl-transitioning-to-new-financial-system-and-supplier-portal/>

WorkplaceNL Announces 2023 Safety Leadership Award Winners

At the WorkplaceNL Health and Safety Learning Symposium, WorkplaceNL announced the recipients of the 2023 Safety Leadership Awards. SmartICE Sea-Ice Monitoring & Information Inc. received the Safety Leadership Award for Employers for promoting a safety culture and community engagement in ice monitoring. They integrated indigenous knowledge and co-developed safety training programs for remote northern communities.

<https://workplacenl.ca/article/workplacenl-announces-2023-safety-leadership-award-winners/>

New Act Is Now In Effect

As of September 1, 2023, the Workplace Health, Safety and Compensation Act, 2022 came into effect. Despite a new name and renumbered sections, there are no alterations to benefits, coverage, or responsibilities for workers, employers, or WorkplaceNL. The revision primarily aimed at modernizing language, addressing administrative matters, and aligning with other legislation. The updated Act is accessible online as the Workplace Health, Safety and Compensation Act, 2022. WorkplaceNL is actively updating materials and systems to incorporate the new Act, and your understanding during this transition is appreciated.

<https://workplacenl.ca/article/new-act-is-now-in-effect/>

CANADIAN TERRITORIES

Winter Driving

Winter driving poses significant challenges, with nearly 30% of car accidents in Canada occurring on snowy or icy roads. According to Traffic Accident Information System reports, 5% of accidents happen during snowfall, resulting in over 50,000 annual accidents caused by winter precipitation.

The risks extend to workers, affecting their physical well-being and work responsibilities. Increased accident risks, heightened stress, potential delays, and disrupted work-life balance are key issues. Employers play a crucial role in minimizing risks by maintaining vehicles, conducting hazard assessments, developing policies, providing training, and outlining emergency response procedures.

<https://wscc.nt.ca/WinterDriving>



SafetyNet Advancing The Safety Culture

The newsletter offered guidance for employers on initiating supportive conversations about mental health with workers, emphasizing self-checks for capacity, time commitment, and active listening.

The newsletter announced Rick Hunt as President and CEO, highlighting his safety expertise and collaborative leadership. Notably, Rick is based in the Iqaluit office, strengthening the partnership between territories during the current 5-year strategic cycle.

<https://myemail.constantcontact.com/SafetyNet—WSCC-offices-operating-as-normal-now—Welcome-to-our-new-President—CEO—.html?soid=1101703870503&aid=r5zfKKq2Dx0>

MORE ABOUT TEKS**MED**

Thousands of businesses across Canada trust us with their disability management. Call us and start saving money. Our program literally pays for itself! For more information on our services, contact us today:

TeksMed.com

T: 1-844-835-7253 (TEKSALE)

E: info@teksmed.com

A FEW WORDS FROM OUR HAPPY CLIENTS:

“Over the course of our working relationship, Fitzpatrick Electrical Contractor has found TeksMed’s disability management to be exceptional. Their knowledge of return-to-work best practices, WSIB law and policy, and overall commitment to customer service is impressive and extremely helpful to us, especially in this industry.”

- Fitzpatrick Electrical Contractor Inc. | Health & Safety Manager

“TeksMed has been helping our employees return back to work when they are fully recovered and ready to work while reducing the time away from their workplace and lost wages. This has led to a substantial amount of savings for Denny’s Canada.”

- Denny’s Canada | Human Resources Coordinator

“TeksMed has been working with us for the last 3 years and has been providing excellent workplace injury claim management services. We have reduced our WCB costs by 12% each year and have successfully brought our injured workers back to work sooner and safer. Their professionals have made me worry-free on the WCB claims, so I can work on other things of my duties. Their team has really helped our company throughout the years.”

- Van-Whole Produce | HR Generalist

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